

## Instruction

1. Contact Administrative Section, Water Quality Department, Metropolitan Waterworks Authority for analysis information. Telephone 0 2503 9358, 0 2503 9356 ext. 0 or Metropolitan Waterworks Authority website.

2. Sample collection

2.1 Physical-Chemical Analysis

- Fill water sample in a clean plastic or glass bottle for at least 1.5 Liters.
- In case of Iron (Fe) analysis according to ISO/IEC17025, contact Administrative Section, Water Quality Department for preserved sampling bottle and sampling instruction.

2.2 Microbiological Analysis

- Contact Administrative Section, Water Quality Department for sterilized sampling bottle and sampling instruction. The sample must be arrived at the lab within 8 hours after sampling.

2.3 Heavy Metal Analysis

- Contact Administrative Section, Water Quality Department for preserved sampling bottle and sampling instruction.

**Remarks :** The following water sample are not accepted

- Waste water / strong color and smell sample
- Treated waste water
- Swimming pool water
- Water from boiler
- Water from cooling
- Water from condensate

3. Submit the sample and fill in the request form at Administrative Section, Water Quality Department, Metropolitan Waterworks Authority, 400 Prachachuen Road, Laksi, Bangkok 10210 during workdays 8.30-15.00.

4. Payment

4.1 Payment by cash or order cheque “Metropolitan Waterworks Authority, present date only, at Metropolitan Waterworks Authority Headquarter or branches.

4.2 Payment via Krungthai bank current account

Account : Metropolitan Waterworks Authority

Account No. : 080-6-00045-7

Contact Administrative Section, Water Quality Department to submit the payment slip.

- Fax. : 0 2503 9369
- E-mail : [prqcdept@mwa.co.th](mailto:prqcdept@mwa.co.th)

5. Receive the analysis report by hand at Administrative Section, Water Quality Department or registered mail.

6. The laboratory will not hire other labs for subcontracting.

